

Logging in to the customer portal

1. Go to portal.postnord.com.
2. Log in with your e-mail address and the password you created.
3. If you have forgotten your password, click on “*Forgot your password?*” to reset it.
4. If you do not have a username for the customer portal, you can create one by clicking the “*Create user account*” button at portal.postnord.com. If you are a PostNord contract customer, you can select “*I already have a contract with PostNord and I would like to gain access to the portal.*”

