

SERVICE DESCRIPTION

PostNord InNight - system traffic transports

Valid from 1st September 2019

PostNord InNight gives you the latest pickup time and the earliest delivery time on the market; deliveries may take place even before the recipient comes to work. PostNord InNight is a fast and reliable transport system in the Nordic countries and the Baltic countries.

PostNord InNight consignor shall have several standard delivery points with deliveries regularly on most business days. The service is customized to each customer, and all matters relating to PostNord InNight services are detailed in an implementation plan well before the service commences.

Measures and weight

The maximum weight for a single parcel shall be 35 kg and 700 kg for a pallet. All consignments must be manageable by one person with a pallet truck and a tailgate vehicle.

Delivery time

The shipments are delivered to the recipient chiefly during night time before 07:00 on business days, from Monday to Friday. In some areas it is also possible to deliver on Saturdays.

Pickup

The service includes pickup. We pick up the shipments each day according to a contracted schedule.

Deliveries

The shipments are delivered to the recipients chiefly during night time according to a contracted schedule. The shipments are to be delivered to a jointly agreed locked space. Our drivers will have the keys and any possible security codes to the aforementioned space. We are in charge of unloading the shipments to the agreed premises. Delivery scan shall substitute for the signed consignment note.

Return shipments

We can also pick up any return shipments at the same time we deliver your shipments. The recipient orders the pickup from the InNight Online service on our website www.postnord.fi and prints out a consignment note and a parcel label which has a unique item number for each parcel. The items are scanned both upon pickup and delivery.

Pricing

The price is based on an agreed volume and it may be for example €/shipment or €/kg.

Transport documents

All parcels shall have a transport document attached. A standardized parcel label (STE or equivalent), approved by PostNord Oy, shall be used as a transport document.

Electronic prealerts (EDI)

An electronic prealert of shipments shall be made according to the EDI directions of PostNord Oy.

Customs documents

EU countries

Intra-EU shipments only require a transport document.

non-EU countries

Please refer to the Customer Service section on our website www.postnord.fi for information on shipments that require customs clearance.

Certifications

PostNord's quality and environmental management systems have been certified by Bureau Veritas Finland and they meet the requirements of ISO 9001:2015 and ISO 14001:2015.