

Extra fee/ - service price list 1.11.2023

	PostNord Parcel	PostNord MyPack Collect	PostNord MyPack Home	PostNord Pallet	PostNord Groupage kotimaa	PostNord Groupage Nordic	PostNord InNight	PostNord Part loads
Island surcharge (€/parcel) ¹	10,97 €	-	10,97 €	-	-	-	-	-
Ferry surcharge (€/package or shipment) ²	10,97 €	10,97 €	10,97 €	109,73 €	109,73 €	109,73 €	109,73 €	109,73 €
Rural area surcharge (% of freight) ¹	*	-	*	25 %	25 %	25 %	25 %	25 %
ADR- or LQ-surcharge export incl. 1 UN-class -additional classes (€/pc)	84,65 € 31,35 €	-	84,65 € 31,35 €	84,65 € 31,35 €	-	84,65 € 31,35 €	84,65 € 31,35 €	84,65 € 31,35 €
ADR- surcharge domestic (% of freight)	-	-	-	-	20 %	-	20 %	20 %
Notification by driver	6,58 €	-	6,58 €	6,58 €	6,58 €	6,58 €	-	-
Dimensions exceeding Special terms and conditions (€/package) ³	18,25 €	18,25 €	18,25 €	40,60 €	40,60 €	40,60 €	40,60 €	40,60 €
Weight exceeding Special terms and conditions (€/package) ³	26,80 €	26,80 €	26,80 €	68,03 €	68,03 €	68,03 €	68,03 €	68,03 €
Storage fee if shipment is not picked up within fourth (4th) storage day (€/100kg/day)	-	-	-	0,93 €	0,93 €	0,93 €	-	-
Multiple package addition, shipment incl. 7- 12 packages	-	-	-	-	3 %	3 %	-	-
Multiple package addition, shipment incl. over 12 packages	-	-	-	-	6 %	6 %	-	-
Before 9 €/parcel/shipment	4,28 €	-	-	-	-	-	-	-
Before 12 €/parcel/shipment	2,14 €	-	-	-	14,90 €	-	-	-
Capacity surcharge (€/parcel) ⁴	-	0,42 €	0,42 €	-	-	-	-	-
Home delivery surcharge ⁵	6,58 €	-	Included in price	17,56 €	27,43 €	27,43 €	-	89,97 €

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Other fees (any service)

A written copy of the recipient's signature	9,88 €
Waiting time, loading or unloading (€/beginning 30 min)⁶	34,01 €
Invoicing fee per freight invoice	7,68 €
Correction of invoice or re-invoicing (€/invoice)	21,95 €
Vain pick-up attempt	27,43 €
Creating of pickup order/waybill/label (€/shipment)	6,58 €
Missing or faulty EDI message	6,58 €
Clarification fee and alterations⁷	10,97 €
Reportage (€/report)	102,04 €
Other hour-based assignments (€/ every starting 30 min)	20,85 €
Export Customs clearance (€/consignment), max. 3 items⁸	32,75 €
Import Customs clearance (€/consignment), max. 3 items⁸	42,79 €
Customs clearance with special procedure (€/consignment), max. 3 items⁸	54,86 €
Faulty/deficient commercial or pro forma invoice	46,08 €
Cancellation or correction of Export clearance	17,89 €
Roller cage fee 1-5 cages €/month	15,00 €
Roller cage fee 6-10 cages €/month	25,00 €
Roller cage fee 11-30 cages €/month	40,00 €
Roller cage fee over 30 cages €/month	50,00 €
Lost/Unreturned roller cages €/piece	135,00 €
Exceptional situation surcharge	**

The prices are in Euros, exclusive of VAT.

¹Postal code list available from our customer service centre and on our website www.postnord.fi.

*Possible Rural area surcharge for PostNord Parcel and PostNord Home services is defined in the Service price list.

²Applicable for deliveries to postal code 00190 (Suomenlinna).

³If the dimensions and weight of the package exceed the specifications of the service conditions, an additional fee will be charged for both excesses.

⁴Applicable for PostNord MyPack Collect and PostNord MyPack Home -parcels to/from Sweden submitted from 20 November 2023 to 12 January 2024.

⁵Additional fee in case the consignee is a private person:

parcel services €/parcel

freight services €/shipment

pallet services €/pallet

⁶Freight price includes 30 minutes of free loading and unloading time. Extra fee (€/beginning 30 minutes) is charged when free time is exceeded.

⁷Clarification fee is charged if advance information is incorrect or inadequate. E.g. false information regarding customer number, consignment note, packages, delivery address, or when shipment is not to be transported and shipment data must be deleted from the system.

⁸Additional fee for more than three items: 2,70 € per additional item

** An additional fee to be charged and determined depending on the situation, which can be charged when PostNord has to cover expenses related to temporary exceptional situations that PostNord cannot influence and which were not expected when the contract was concluded.